



DATA SHEET - CMD.desktop

Reduce your in-house hardware and software, and administration costs. Move your existing IT environment to CMD.solutions' virtual desktop infrastructure and benefit from the latest virtualization technologies.

CMD's flexible virtual workspaces are suitable for any type of business and deliver a common desktop experience with Microsoft's Office suite, antivirus software and much more. This managed Desktop as a Service (DaaS) is powered by Microsoft's latest virtual desktop technologies providing a secure online workspace in the cloud.

Whether at the office, from home, while traveling or at your clients' location: your employees have secure access to their files and applications anywhere and anytime, from any device.

CMD.solutions provides high-availability desktops with customized service level agreements in combination with enterprise-class security to guarantee the safety of your company data.



PACKAGES

BASIC

Ideal to support up to 5 users with all essential day-to-day basic business operations such as email, web browsing, preparing company presentations, editing documents or executing online market research. All these functionalities requiring only 1 vCPU and 1 GB vMemory.

CUSTOM-FIT

Ideal to support up to 10 users with all essential day-to-day specific business operations such as email, web browsing, preparing company presentations, editing documents or executing online market research. All these functionalities requiring only 1 vCPU and 1.5 GB vMemory.

VIP

Ideal to support up to 20 users with all essential specific day-to-day business operations such as email, web browsing, preparing company presentations, editing documents or executing online market research. All these functionalities requiring only 2 vCPU's and 2 GB vMemory.

SOLUTION BENEFITS

INCREASE PRODUCTIVITY

Virtual desktops move an entire computer to the cloud. Employees can work on and access business-critical data and applications from anywhere, anytime.

ALWAYS THE LATEST SOFTWARE AVAILABLE

We meet the needs of your employees by integrating standard office software and industry-specific business applications, with scheduled updates on all software.

LOWER COSTS AND PAY-PER-USE

Benefit from minimised hardware costs and never worry about hardware and software upgrades ever again. IT resources can be diverted to other areas of your business and OPEX becomes consistent, based on the number of virtual desktops that are in use.

KEEP DATA SAFE AND SECURE

Business-critical data is protected and can easily be restored in the unlikely event of a disruption. All valuable data is stored in secure Tier IV data centers. All desktops can be hosted on fully redundant infrastructure if deemed necessary.

REDUCE IT-RELATED STRESS

Lighten the IT workload by hosting desktops in the cloud. We will manage the day-to-day headaches of patching, software updates, and back-end upgrades so you can focus on your core business.

PROFESSIONAL SERVICES AND SUPPORT

As an extension of your internal IT department, our job is to remove any concerns and handle all the complexities regarding your IT issues. With customised service level agreements and 24/7 support we ensure your business remains on track.

APPLICATIONS

Many businesses use industry-specific line of business applications. CMD has a range of commonly used business applications that integrate seamlessly with our desktops. Applications such as Acrobat Reader, Java, Flash, 7Zip, Multiline and Google Chrome are included by default.

In case your line of business application is not listed, we can help you determine how to best accommodate integration and application virtualization; on site, in the CMD cloud or in the Microsoft Azure cloud. Together we will find the solution that is best for your business.

SECURITY AND NETWORK

When it comes to the online workspace, security is crucial. CMD's desktops are always hosted on a completely separate environment that is not shared with other organizations. We provide layered network security with redundant firewalls. The desktop environment can be expanded with two-factor authentication where, on top of a username and password, the user is prompted for additional authentication via a phone or mobile application.

DEPLOYMENT OPTIONS

We can deploy virtual desktops in a "session-based" or "pooled" version. The cost-effective "session-based" solutions are ideal for organizations with a somewhat homogeneous workforce (i.e. retail, service, and consultancy). They feature centralized management and shared computing resources, and help you lower costs and manage overcapacity.

PROFESSIONAL SERVICES

As an extension of your internal IT department, our job is to remove any concerns and handle all the complexities regarding your IT issues. Our professional services ensure you benefit from our knowledge and expertise, and experience a safe transition to the cloud.

Our team has many years of experience in managing IT, telecom and cloud services for all types of businesses. We design, build and manage business-critical solutions that contribute to the success of our clients. Whether you are a small or medium enterprise, or a start up, CMD will help bring all IT and telecom services in line with your company's business strategy, operational and security needs.

TECHNICAL SPECIFICATIONS

Our managed virtual desktops are offered in various packages, which can be expanded and customized as needed. And you can choose a customized Service Level Agreement with guaranteed uptime commitments.

	BASIC	CUSTOM-FIT	VIP
Users	5	10	20+
Personal folder (My documents)	3 GB	3 GB	3 GB
Internet browser	Included	Included	Included
Microsoft Office Suite Standard*	Included	Included	Included
Micorsoft Outlook email client	Included	Included	Included
7Zip compression software	Included	Included	Included
Acrobat PDF Reader	Included	Included	Included
Multiline online banking	Included	Included	Included
Local printer support	Included	Included	Included
Virus and malware protection	Included	Included	Included
Management	CMD	CMD	CMD
File server	Optional	Optional	Optional
Daily backup	Included	Included	Included
Configured Memory on VM	1 GB	1.5 GB	2 GB
Number of vCPU per VM	1	1	2

*Microsoft Office Suite 2013 Standard edition: Word, Excel, PowerPoint, OneNote, Outlook, Publisher

CONTACT

Are you interested in moving existing business systems, users, applications, data or processes to the CMD cloud? We can carry out a specific technical assessment on your current IT and show how CMD's cloud solutions can benefit your organization.

Contact us now to get a FREE assessment of your current IT situation and opportunities for moving to the CMD cloud. Contact us at: welcome@cmd.solutions or +352 27 67 67 67



SAFE IN LUXEMBOURG

The "Safe in Luxembourg" label guarantees that your mailbox, including its sensitive data, is hosted and stored in CMD's Luxembourg data centers. Your data will never be stored outside Luxembourgish territory without your permission.